

# GO-TO FIX I.T.

## Weekly Community Computer & I.T. Help Clinic

At FIX I.T. we will provide you with one-to-one support and fix your computer hardware and software I.T. problems

Computers ★ Laptops ★ Tablets ★ Phones ★ Printers ★ Cameras ★ Gadgets

FIX I.T. is a drop-in style clinic

## Every Thursday

## 10:00am to 1:00pm

The Roy Fletcher Centre

Cross Hill, Shrewsbury SY1 1JE

## [www.gotofixit.uk](http://www.gotofixit.uk)



At FIX I.T. we will do everything *with* you and wherever possible, encourage you to learn how to do it yourself. We are current and retired industry experts and we turn up every week to answer all your questions, fix your computer equipment (in your presence) and help you with problems like:

- I think I have a virus...
- My computer is slow...
- I can't get into my email...
- I can't connect to the internet...
- My laptop doesn't work anymore...
- I'm being bombarded by adverts...
- Ever since Windows did an update...
- I've lost my documents...
- My battery is flat...



### The Roy Fletcher Centre

(Registered Charity No.1065777)

# GO-TO FIX I.T.

## Weekly Community Computer & I.T. Help Clinic


FIX I.T. is a weekly drop-in community computer & I.T. help clinic specialising in fixing computer problems

Don't leave your computer equipment and data at the mercy of a sales-driven computer store when the best help is available in your community. At FIX I.T. your equipment it will never leave your side, you will be the most important part of the solution, and you will hopefully learn how to solve the issues for yourself next time.

Bring along your troublesome laptop, tablet, PC desktop box, phone, printer or camera and our friendly and industry professionals will be pleased to help. Whenever possible, we will show you how to solve your own problems rather than just do it for you. We will not grab your mouse nor push you away from your keyboard. We believe that this is the best way to help you. (Admittedly, when pressed for time, we occasionally give up on this principle and just do it for you).

FIX I.T. takes place every week at The Roy Fletcher Centre, located in Shrewsbury town centre at Cross Hill, SY1 1JE from 10.00am to 1.00pm. We are a charity and ask for a donation of £2 for all quick fixes, £5 for fixes that take an hour or more and £10 for fixes that take two hours or more.

The FIX I.T. sessions are drop-in style, so you do not need an appointment but please bring your equipment - it is far more constructive to resolve the problems than just to talk hypothetically about them.

"It's a no-brainer"		 Another Computer Store	FIX I.T.
✓	Computer/laptop hardware repair	From £60 plus parts	£2-£10
✓	Computer set-up	From £40	£2-£10
✓	Data transfer	From £35	£2-£10
✓	Data recovery	From £90	£2-£10
✓	Mobile and tablet set-up	From £10	£2-£10
✓	Virus (anti-virus) clean-up	From £60	£2-£10
✓	Computer health check	From £60	£2-£10
✓	Hardware install	From £60 plus parts	£2-£10

We always offer one-to-one support, we are never sales-driven and we never give up until you have a solution. We look forward to meeting you and your equipment.



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